

Continued Volunteer Training

Misconduct Investigation and Reporting Highlights

It is the intent of Rolling Hills to protect its residents/clients from incidents of abuse, neglect and misappropriation of property. If any staff member/volunteer sees/hears of a complaint or concern that involves caregiver misconduct, it must be reported immediately. This includes any reporting from another staff member, resident or resident family. You don't need to witness it to report it. Action must be taken immediately to protect the resident. The nurse on duty must be sure the resident is safe and to determine how to keep the resident safe. Must also reassign any staff member involved or put said staff member on leave until Administrator/DON, Social Worker can investigate the incident. THE INCIDENT MUST BE REPORTED TO A SUPERVISOR IMMEDIATELY, WHETHER IT IS THE DON, ADMINISTRATOR, SOCIAL WORKER, OR NURSE SUPERVISOR. If it is reported to the nurse supervisor, the supervisor must notify the administrator, Social Worker or DON right away. If staff need assistance during any incident, they should page 7032 and ask for "Manpower Stat" or "Nurse Stat" to that area/unit. Reportable incidents include any form of physical/sexual abuse, neglect or misappropriation of property.



Volunteer Newsletter

September 2026

Welcome Fall!

Wishing everyone a safe and enjoyable Labor Day. Thank you for all you do!

I will be out of the office September 3-7. You can reach out to Linda Fabry (269-8829) for volunteer needs during this time.

Happy Labor Day!



Jessica Byom, CTRS
Activity Supervisor &
Volunteer Coordinator
269-8804

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September Volunteer Birthdays:

Louella P
Janet B
Lisa Y
Jancee D
Susan G

September Volunteer Anniversaries:

Louella P - 1 year



Volunteer Opportunities

Tuesday Sept 8 - Outdoor fun and games on PH starting at 2:30.

Thursday Sept 17 - Come play some games with us at 10:30.

Friday Sept 25 - Come help bring residents to and from music this morning. We will start gathering about 10:00.

Shopping:

If you are interested in helping with any of the shopping outings this month, please let Linda or Jessica know:

Sept 4 - PH Shop at 10:00

Sept 16 - Meadows Shop at 1:15

Sept 30 - RH Shop at 1:15

Any Tuesday or Friday from 1:30-3:00 to assist residents to/from the bistro, play cards or other games, and visit.

Help is always appreciated on Saturdays for bingo. Please let Jessica or Linda know if you are interested in helping on a Saturday.

Did You Know?

In Norway, on the Arctic island of Svalbard, there is a place called the Svalbard Global Seed Vault. It stores more than a million seed samples from crops around the world. The goal is to protect food supplies in case of wars, natural disasters, or climate crises. Built within Arctic permafrost, the vault stays naturally cold and serves as a backup for the world's agricultural heritage.

Fun Fact

The Golden Gate Bridge is one of the world's most famous bridges. Many people assume its color is red, but it is painted a special shade called International Orange. Engineers chose this color because it stands out against the area's frequent fog, making the bridge more visible to passing ships.

Did You Know?

When you laugh, your body gets more than an emotional lift. Laughter increases oxygen intake, stimulates your heart and muscles, releases feel-good endorphins, and helps reduce stress. Shared laughter also strengthens social bonds, helping you feel more relaxed, connected and uplifted.