

Volunteer Training

Misconduct Investigation and Reporting Highlights

It is the intent of Rolling Hills to protect its residents/clients from incidents of abuse, neglect and misappropriation of property. If any staff member/volunteer sees/hears of a complaint or concern that involves caregiver misconduct, it must be reported immediately. This includes any reporting from another staff member, resident or resident family. You don't need to witness it to report it. Action must be taken immediately to protect the resident. The nurse on duty must be sure the resident is safe and to determine how to keep the resident safe. Must also reassign any staff member involved or put said staff member on leave until Administrator, DON, Social Worker can investigate the incident. THE INCIDENT MUST BE REPORTED TO A SUPERVISOR IMMEDIATELY; WHETHER IT IS THE DON, ADMINISTRATOR, SOCIAL WORKER, OR NURSE SUPERVISOR. If it is reported to the nurse supervisor, the supervisor must notify the administrator, Social Worker or DON right away. If staff need assistance during any incident they should page 7032 and ask for "Manpower Stat" or "Nurse Stat" to that area/unit. Reportable incidents include any form of physical/sexual abuse, neglect or misappropriation of property.

We
Thank
you!

Volunteer Newsletter August 2026

We are closing in on our summer season already. I hope you all had a great summer so far - enjoy the rest of it!

I will be out of the office August 6-11. Please contact Linda Fabry during this time for any volunteer concerns/needs at 269-8829.

Jessica Byom, CTRS
Activity Supervisor &
Volunteer Coordinator

269-8804

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<https://rollinghillsseniiorliving.org>

August Volunteer Birthdays

Brian Y

Brooke H

August Volunteer Anniversaries

Susan G - 6 years

Jenna K - 3 years

Greg M - 2 years

Nona J - 2 years

Pauline F - 2 years

Volunteer Opportunities

Monday August 3 - Come join us in remembering our friend Jerry. Service to start at 1:30, but volunteers are welcome to come earlier to help bring residents who wish to attend.

Wednesday August 12 - Come help our residents have fun with water balloons this afternoon! Starting at 1:30.

Friday August 28 - Help is needed for bringing residents to/from music this morning. We will start bringing residents about 10:00.

Pontoon Trips:

Come help residents on these fun outings to Tomah for a ride on a pontoon boat. The first van leaves roughly at 9:15 with the second van leaving at roughly 10:15. If you are interested, please let Linda or Jessica know so we can plan accordingly.

Tuesday August 11

Tuesday August 25

Shopping:

If you are interested in helping with any of the shopping outings this month, please let Linda or Jessica know:

Monday August 3 - Meadows at 10:15

Wednesday August 5 - PH at 2:00

Wednesday August 26 - RH at 1:30

Any Tuesday or Friday from 1:30-3:00 to assist residents to/from the bistro, play cards or other games, and visit.

Help is always appreciated on Saturdays for bingo. Please let Jessica or Linda know if you are interested in helping on a Saturday.

FOOD FOR THOUGHT.

Popcorn has been around for over 5,000 years, and ancient indigenous people in the Americas were already enjoying it long before movie theaters existed. Each kernel is basically a tiny pressure cooker, where a drop of water inside heats up, builds pressure and finally erupts in a mini edible explosion. Every time popcorn pops, you're watching a tiny food show in your microwave.

WORD SCRAMBLE

R N E T A L N

Clue:

An encased portable light.

FUN FACT

In Sweden, a hotel is rebuilt entirely out of ice every winter. It is constructed using ice taken from frozen rivers. Artists and builders design rooms, sculptures, and suites each year. As temperatures rise in the spring, the structure melts back into the river. The hotel is recreated from scratch every winter with a new design. Guests sleep in insulated sleeping bags to stay warm in subzero rooms.

NAME THREE

Can you name three countries that begin with the letter "S"?